

FREQUENTLY ASKED QUESTIONS:

Who is eligible for Workers' Compensation?

Employees and certain volunteers of the Escambia County School District who have an injury while at work.

Why did Corvel send me a letter closing my claim?

Don't panic, your claim is not closed. Corvel only handles your claim for the first 90 days. After 90 days the adjuster will takeover the claims handling and Corvel will close their file.



Who do I call to report my injury?

You will call Corvel at 1-800-906-4461 and report your claim. Corvel's call center is open 24 hours a day, 7 days a week.

Where do I go for treatment?

When you call Corvel at to report your injury, 1-800-906-4461, they will direct you for care. Corvel's call center is open 24 hours a day, 7 days a week.

Do I qualify for the Light or Modified Duty Program?

If your authorized treating physician has given you temporary restrictions due to your work-related injury, and your current position cannot accommodate those restrictions you will be placed in the Temporary Light or Modified Duty Program.

How do I code Workers' Compensation leave?

- Permanent employees will use Work Comp with Pay until their ten (10) days have been exhausted for all appointments related to their work injury or if their authorized treating physician has placed them in a no work status.
- After Work Comp with Pay has been exhausted or if the employee does not qualify for this leave, they will use Work Comp without Pay for time missed for appointments related to their work injury or if their authorized treating physician has placed them in a no work status. The injured employee may use their sick or vacation leave for appointments related to their work injury in place of Work Comp without Pay.

Can I treat with my own physician?

- No, you must treat with a Workers' Compensation authorized physician. Any recommendations or prescriptions from a physician other than your authorized treating physicians will not be covered under Workers' Compensation.
- Secondly, your personal health insurance will not cover any medical costs associated with your work-related injuries.